



- **Arthur Center Crisis Line**
800-833-2064
- **Behavioral Health Response**
800-811-4760
- **Burrell Southwest MO Crisis Line**
800-494-7355
- **Burrell Central MO Crisis Line**
800-395-2132
- **Clark Center Crisis Line**
800-801-4405
- **CommCARE North Central Crisis Line**
888-279-8188
Preferred Family Healthcare Crisis Line
844-341-2390
- **CommCARE Crisis Line**
888-279-8188
- **Compass Health Crisis Line**
888-237-4567
- **MOCARS | Mark Twain Behavioral Health Crisis Line** 800-356-5395
Preferred Family Healthcare Crisis Line
844-341-2390
- **MOCARS Crisis Line**
800-356-5395
- **Ozark Center Crisis Line**
800-247-0661

Over a Million

Calls to the **ACI Hotline** since the program launched.

14,913

Refferals for Mobile Assistance

10,671

Face to Face contracts

4,242

Phone contact only

Data based on a 5-year average (2014-2019)

Questions ?

dbhmail@dmh.mo.gov



Department of Mental Health

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Department of Mental Health
Division of Behavioral Health

ACCESS CRISIS INTERVENTION

Access Crisis Intervention (ACI) serves adults and children experiencing a behavioral health crisis 24/7.



WHAT'S ACI?

Access Crisis Intervention, also known as ACI, serves adults and children experiencing a behavioral health crisis 24/7 by:

- Assessing and providing information
- Linking to services, resources and supports
- Maintaining individuals in the least restrictive setting



WHAT TO EXPECT WHEN YOU CALL THE ACI HOTLINE

The ACI Hotline is staffed by qualified Mental Health Professionals that will be able to assess and respond to your crisis 24/7.

They will talk with you about your crisis and help you determine what further help is needed (for example, a telephone conversation to provide understanding and support, a face-to-face intervention or an appointment the next day with a mental health professional or an alternative service that best meets your needs).

ACI Hotlines are available statewide. All calls are strictly confidential.

COMPONENTS OF ACI



24-hour live phone response and/or consultation.



Arranging next day appointments (Allowing individuals to receive timely services).



Mobile Crisis Response: Face to Face on-site crisis stabilization (staffed 24-7).

HOW CAN I HELP?

- If you or someone you know are experiencing a behavioral health crisis do not hesitate to contact the ACI hotline in your area for immediate assistance.
- **Spread the Word!** ACI can only become stronger and continue to grow as more individuals in the community become educated on ACI and the benefits of the services it provides.
- If you have any questions about the ACI system in Missouri or are looking for more ways to get involved please contact the Division of Behavioral Health at dbhmail@dmh.mo.gov.

